



RESPONSIBILITY + ACTION = POWER

CRIME PREVENTION WEEK ~ NOVEMBER 1 - 7, 2014

Crime Prevention is Everyone's Responsibility

Safety on Public Transit

Tips for Staying Safe During a Busy Ride

1. Stay alert to your surroundings by not using head or earphones or being engrossed in your electronic device. Notice those who notice you.
2. Keep your electronic devices safely out of sight in closed backpacks or pockets, etc. Be especially vigilant when sitting or standing near doors.
3. Know where the security alarms are on the train and don't hesitate to use them if you encounter a problem.
4. When travelling with young children, hold their hand to prevent getting separated from them. If travelling in a group, agree on a meeting spot prior to travel in case you are separated.
5. Report anything that appears suspicious including abandoned objects and people that are acting strangely, inappropriately or who appear nervous or out of place.
6. Look for a Transit Police Officer, Transit Security Officer or a SkyTrain or Canada Line Attendant if you need assistance.
7. Download the free Transit Police *OnDuty* App or Text 87 77 77 to report non-emergency issues on the system. Check the Alert section of the App for important messages.

Reporting Incidents On and Around Public Transit

In the case of an emergency – dial 9-1-1
For non-emergency reports:

- Transit Police *OnDuty* App
- Text SMS Non-Emergency_Reporting

Transit Police *OnDuty* App

The Metro Vancouver Transit Police mobile app connects all Transit Police channels into one single, mobile application called *OnDuty*.

- Need to discreetly report a non-emergency incident taking place on transit?
- Want to stay connected to our social media channels through Twitter, Facebook and YouTube at the palm of your hands?
- Need to plan your trip or know when the next bus arrives at your stop?

Join us with the *OnDuty* app and help make our transit system safer.

**Get the Transit Police
OnDuty app on iTunes and
Google Play!**



Text SMS Non-Emergency Reporting

Transit Police have implemented a Text (SMS) Non-Emergency Reporting in an effort to address the unique needs of the travelling public. The public can message Transit Police dispatch from their mobile phones in real-time.

Text messages sent to 87-77-77 are received by our dispatchers 24/7 and they can respond appropriately. This system will allow people to quickly and discreetly reach us without drawing attention to themselves.

87.77.77

(TP, SS, SS for Transit Police –
See Something, Say Something)



RESPONSIBILITY + ACTION = POWER

CRIME PREVENTION WEEK ~ NOVEMBER 1 - 7, 2014
Crime Prevention is Everyone's Responsibility



Sexual Offending Initiative Awareness

The Metro Vancouver Transit Police have embarked on a new initiative to bring the issue of sexual assaults and sexual harassment to the attention of the public who use the transit system. It is the belief that fewer than 10% of victims of sexual assaults or unwanted incidents of a sexual nature are reported to the police.

Public transportation provides increased opportunity for sexual predators to offend and move about in anonymity. These often crowded conditions result in passengers being victimized; sexually assaulted, molested or sexually harassed on the systems. The *Combatting Sexual Offending on Public Transit* initiative is a proactive approach that is being taken to keep those who use our transit system safe.

Travelling Safely On Buses

- Stand a safe distance back from the curb, but close enough to indicate to the bus driver that you wish to board
- Sit near the front or middle of the bus and in an aisle seat
- Avoid isolated bus stops
- Plan a well-lit route home and avoid alleys and wooded areas
- Where possible at night, travel with a friend or have someone meet your bus
- If someone bothers you, tell the driver **immediately**

Your Safety Is Our Concern

Your safety should also be your concern – first and foremost. TransLink strives to provide safe public transportation for all our passengers to enjoy. It is imperative to report any incidents immediately. The sooner you report an incident, the better opportunity for a successful resolution.

SkyTrain / Canada Line Safety Features

On the Trains



On the Platform

Emergency Phone

Emergency Train STOP Button

Fire Extinguisher



Travelling with Young Children

- On the SkyTrain platform
 - Hold their hand
 - Do not allow them to run
 - Ensure they stay behind the yellow line
- If you become separated, use the **Emergency Phone** immediately to summon staff assistance
- On buses, as well as on SkyTrain, ensure your children are seated properly, not standing, in case the vehicle stops suddenly
- Where possible, hold on
- While riding on escalators
 - Never allow your children to sit down
 - Never allow them to put their hands near the stairs to pick up anything
 - Never slide or climb on the handrail
 - Never play



www.bccpa.org

Supported by:



Public Safety
Canada

Sécurité publique
Canada



Ministry of
Justice

